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## ***Course FAQ's Responsible Management of Licensed Venues (RMLV) training***

### **Is the Responsible Service of Alcohol (RSA) course covered in the RMLV?**

In the RMLV course, some of the elements in the RSA course is covered; however to receive the Office of Liquor Gaming & Racing (OLGR) Approved RSA qualification, you must complete this course separately. CFT QLD can arrange in-house OLGR approved RSA training at your venue for groups, or you can complete it online. Contact us today to find out more!

### **I have lost or misplaced my RMLV certificate, how do I go about getting a copy?**

CFT QLD does not keep copies of RMLV certificates that have already been issued, however we can offer a replacement certificate. Replacement RMLV certificates incurs a cost of \$25.00, payment must be received in full before replacement certificate is issued. Please call us on 1300 665 633 or send us an email to [qld@cft.com.au](mailto:qld@cft.com.au),

Please provide the following details when requesting a replacement certificate: full name, completion date, location of the course and who paid for your attendance - yourself or a company/venue.

### **What are the Mandatory Training requirements in relation to RMLV training?**

From 1 January 2009, various legislative provisions regarding training came into force, these requirements relate to Responsible Service of Alcohol (RSA) and Responsible Management of Licensed Venues (RMLV) training. All licensees must ensure the following persons have a current training course certificate in RSA:

- The licensee (if individual)
- Approved managers and
- Any staff at the premises that are involved in the service or supply of liquor.

The RMLV training is mandatory for all licensees (if individual) and approved managers, the RMLV training has **an expiry date of three years**, after this time the holder of the certificate will need to renew the training.

### **How often do I need to re-do my RMLV training?**

It has a 3 year expiry which is the same as the OLGR approved RSA training certificate.

### **Is RMLV training available online?**

No, and OLGR have no plans to allow this. It is a comprehensive two day training course.