

Adult Proof of Age Card

The Queensland Government is introducing a more secure, more durable, more credible Adult Proof of Age Card to replace the existing Card 18+.

What is the new Adult Proof of Age Card?

The new Adult Proof of Age Card is a more durable, plastic, credit-card sized card that replaces the current laminated Card 18+.

The Adult Proof of Age Card has a computer chip to store your personal information, and improved security features to reduce identity theft.

The Adult Proof of Age Cards is one of five cards being introduced by The Department of Transport and Main Roads that uses more secure technology.

The card will be regulated under the *Adult Proof of Age Card Act 2008*, and will be available to anyone 18-years of age and over living in Queensland, regardless of whether they already possess a driver licence.

What will it look like?

The final designs are under development but the card will feature:

- the cardholder's digital photo and signature
- cardholder's personal details including their:
 - name
 - date of birth
 - gender.



What are the security measures to be introduced with the new Adult Proof of Age Card?

- capturing and securely storing digital photos and signatures
- facial image recognition, using special software to measure key facial features and compare the applicant's digital photo with others held by Transport and Main Roads
- computer chip that securely stores product and personal information
- a variety of overt and covert visual and technological security features, such as holograms and special inks
- Personal Identification Number (PIN) – a security feature to help prevent unauthorised use of your card and to allow you to transact online with Transport and Main Roads, in the future
- shared secrets – answers to two questions from a list of security questions that will allow you to transact online with Transport and Main Roads, in the future.

What are the benefits of the new Adult Proof of Age Card?

- Cardholders will be provided with higher security protection against identity theft. Facial image recognition will assist Transport and Main Roads to determine whether the applicant is already a cardholder and will assist in preventing people from unlawfully obtaining multiple cards under different names. Facial image recognition is currently used by the Department of Foreign Affairs and Trade, Vicroads and the New South Wales Transport Authority.
- Numerous overt and covert visual and technological security features, such as holograms and special inks, will make cards virtually impossible to duplicate and will make it easier to identify forgeries, providing cardholders with increased protection against identity theft.

- Businesses will also benefit from increased assurance the card being presented is genuine and subsequent savings from a reduction in fraud.
- The introduction of these cards brings Queensland in line with other countries offering a product that is more durable, credible and secure than the current laminated cards.

Penalties

The *Adult Proof of Age Act 2010* introduces new offences to protect the authenticity of the card as well as the cardholder's secure information. Some of these offences include:

- unlawfully accessing information electronically stored on the Adult Proof of Age Card
- giving the department false or misleading information to obtain an Adult Proof of Age Card
- possessing another person's card unless there is a reasonable excuse
- giving a person your card when you know, or ought to have known, the other person intended to use the card to deceive someone else.

Will my Card 18+ still be valid?

The Card 18+ does not expire and may continue to be used. However you can choose to apply for an Adult Proof of Age Card to take advantage of the new benefits.

Card expiry

The card will be valid for up to 10 years. After this period, people will need to return to a licence-issuing centre to apply for a new card and have a new photo taken.

When can I get an Adult Proof of Age Card?

Adult Proof of Age Cards will be available in selected locations in late 2010. In these locations, you may apply for an Adult Proof of Age Card.

How do I apply for an Adult Proof of Age Card?

You will need to go to a licence-issuing centre to apply for an Adult Proof of Age Card where your digital photo and signature will be taken.

Your new Adult Proof of Age Card will be produced at a secure location and mailed to you.

Once your application has been approved, you will receive a confirmation slip that acts as evidence of your application. This confirmation slip is not a valid proof of age document.

Where can I apply for one?

Once introduced, Adult Proof of Age Cards can be applied for at selected licence-issuing Department of Transport and Main Roads customer service centres, as well as some QGAP offices and police stations in rural and remote areas.

Information about the customer service centres, QGAP offices and police stations that offer the cards will be available on the Transport and Main Roads website closer to launch.

Other cards

Other cards being introduced are:

- Queensland driver licence
- Heavy Vehicle Driver Licence
- Marine Licence Indicator
- Industry Authority.

For more information

Website www.transport.qld.gov.au/cards

Email newlicence@tmr.qld.gov.au

Phone 13 23 80

Please note: the contents of this fact sheet are a guide only and cannot be used as a reference to a point of law.