

## Driver Licence

The Queensland Government is replacing the current laminate driver licence with a more secure, more durable, more credible Driver Licence.

### What is the new Driver Licence?

The new Driver Licence is a more durable, plastic, credit-card sized card that replaces the current laminated driver licence.

The new Driver Licence has a computer chip to store your licensing details and personal information, and improved security features to reduce identity theft.

The new Driver Licence is one of five cards being introduced by The Department of Transport and Main Roads that uses more secure technology.

### What will it look like?

The new card designs feature:

- the cardholder's digital photo and signature
- standard licensing information, including:
  - the licence number
  - type and/or classes of licences held
  - expiry date (or dates relating to various licence types and classes)
  - condition codes.
- cardholder's personal details including their:
  - name
  - date of birth
  - gender
  - height
  - address.



### What are the security measures to be introduced with the new Driver Licence?

- capturing and securely storing digital photos and signatures
- facial image recognition, using special software to measure key facial features and compare the applicant's digital photo with others held by Transport and Main Roads
- computer chip that securely stores product and personal information
- a variety of overt and covert visual and technological security features, such as holograms and special inks
- Personal Identification Number (PIN) – a security feature to help prevent unauthorised use of your card and to allow you to transact online with Transport and Main Roads, in the future
- shared secrets – answers to two questions from a list of security questions that will allow you to transact online with Transport and Main Roads, in the future.

### What are the benefits of the new Driver Licence?

- Cardholders will be provided with higher security protection against identity theft. Facial image

recognition will assist Transport and Main Roads to determine whether the applicant is already a cardholder and will assist in preventing people from unlawfully obtaining multiple cards under different names. Facial image recognition is currently used by the Department of Foreign Affairs and Trade, Vicroads and the New South Wales Transport Authority.

- Numerous overt and covert visual and technological security features, such as holograms and special inks, will make the cards virtually impossible to duplicate and will make it easier to identify forgeries, providing cardholders with increased protection against identity theft.
- Businesses will also benefit from increased assurance the card being presented is genuine and subsequent savings from a reduction in fraud.
- The introduction of these cards brings Queensland in line with other countries offering a product that is more durable, credible and secure than the current laminated cards.
- In the future, cardholders may be able to conduct secure online transactions with Transport and Main Roads.

### When can I get a new Driver Licence?

New cards will be available in selected locations in late 2010. In these locations, you may apply for new card when your driver licence is due for renewal. We'll contact you by mail.

### How do I apply for a new Driver Licence?

You will need to go to a licence-issuing centre to apply for a Driver Licence where your digital photo and signature will be taken.

Your new Driver Licence will be produced at a secure location and mailed to you.

Once your application has been approved, you will receive a Driver Licence Receipt. This document will act as evidence of an approved driver licence until you receive your card in the mail. You may drive while carrying your Driver Licence Receipt.

### Where can I apply for one?

Once introduced, new Driver Licences can be applied for at selected licence-issuing Department of Transport and Main Roads customer service centres, as well as some QGAP offices and police stations in rural and remote areas.

Information about the customer service centres, QGAP offices and police stations that offer the card will be available on the Transport and Main Roads website closer to launch.

### Other cards

Other cards being introduced are:

- Heavy Vehicle Driver Licence
- Adult Proof of Age Card
- Industry Authority
- Marine Licence Indicator.

### For more information

Website [www.transport.qld.gov.au/cards](http://www.transport.qld.gov.au/cards)

Email [newlicence@tmr.qld.gov.au](mailto:newlicence@tmr.qld.gov.au)

Phone 13 23 80

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