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## **OLGR approved Responsible Service of Gambling Bridging Course – Price \$49**

**Do you have a national RSG certificate or other state or territory Statement of Attainment SITHGAM006A and want to work in Queensland?** If yes, then you can do the OLGR approved RSG Bridging course.

**Complete in less than 4 hours – study today and work tonight!**

You just need to fax/email/post a copy of this RSG certificate prior to printing your Queensland OLGR RSG Course Certificate.

Email: [qld@cft.com.au](mailto:qld@cft.com.au)

Fax: 07 5677 0622

Mail: PO Box 21, PALM BEACH QLD 4221

### **What do you get on completion of the RSG Bridging Course (QLD)?**

- Queensland Responsible Service of Gambling Course Certificate
- Same day certificate
- You can go back to your courseware after completing the course to look something up, or to reprint your certificates at no charge

### **Who is the course suitable for?**

Anyone who carry out gaming duties or gaming tasks within a Queensland licensed club or licensed hotel must complete the approved OLGR RSG course. This will apply to eligible licensees, gaming nominee licence holders, gaming employee licence holders, and staff who perform any gaming related tasks e.g. monitoring player behaviour. This does not include Keno or TAB duties as this comes under a different Legislation.

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An eligible licensee is an individual licensee who is ordinarily present on the licensed premises when the premise is open for the conduct of gaming. It is a condition of your gaming licence that you hold a current OLGR approved RSG course certificate.

### **What do you learn?**

- Queensland legislation
- Office of Liquor, Gaming and Racing (Queensland OLGR)
- Gaming Employee License
- The Responsible Gaming Code of Practice (Queensland)
- What is a Customer Liaison Officer
- Exclusions provisions
- Excluding a patron
- 24 hour cooling off for self exclusions
- Physical environment
- Provide a safe and supportive environment
- Financial transactions
- Advertising and promotions
- Harm minimisation policies in Queensland

Check your state/territory requirements

### **New employees:**

A person who commences employment on or after 1 October 2010 will have three (3) months to obtain their OLGR approved RSG course certificate.

If you would like any information on our training, please call CFT QLD during office hours 1300 775 155 or email [qld@cft.com.au](mailto:qld@cft.com.au)